

## Job Description – Housekeeper, Seasonal, live in available – P/T or F/T opportunities available (April start)

The Four Seasons, Hotel is looking for housekeepers who want to work and play hard now, and throughout 2024. If you join our team you will find yourself between 20 hours (part time) and 48 hours (full time) each week between 10am and 6pm, minimum 4-hour shifts

We offer single accommodation (shared facilities) if required and during time off, you can participate in the numerous water sports in the area, play golf, cycle, hike, go-ape, or get to intimately know our local wildlife.

The vision and ethos of The Four Seasons is about bringing the outside in and being in touch with nature. We want to make sure that our staff can benefit from that too!

If this sounds like what you are looking for then we'd love to chat through your expectations and ambitions. Experience in hospitality is not essential.

P.S. – Forgot – Our claim to fame is The Beatles stayed with us in 1964 and Gerard Butler 2023!

P.P.S. – You must like dogs and cats!

Our housekeepers take responsibility for the consistent delivery of all accommodation and communal public areas on a day-to-day basis. They must be organised and prepared, able to understand their own responsibilities to deliver excellent customer service standards whilst adhering to company policy. Housekeepers should ensure that service standards are the best they can be. This is a VERY hands-on physical role the characteristics of which, varies seasonally.

## Housekeeper's main duties and responsibilities:

- Responsible for ensuring timely delivery of room inventory to standard
- To ensure that levels of hygiene are exemplary and maintained throughout the hotel actively seeking out shortfalls before they impact on the guest experience.
- Maintain a high level of personal hygiene and grooming adhering to "WHO" guidelines
- To take responsibility for the correct use of cleaning materials to ensure effective and efficient cleaning processes.

## Skills, qualifications and experience:

- Be able to identify and prioritise housekeeping needs, taking into account the bigger picture.
- A resourceful problem solver

- A hands-on approach to work, with a can-do attitude understanding the need to be flexible and adaptable with both their own resources and those of the company.
- Have a positive & energetic personality
- A team player, willing to help out staff in other departments if the need arises.

In return we will offer you,

- Up to £12.50 per hour plus share of tips
- Statutory holiday entitlement to accrue whilst you work and to be taken during the winter period of November to February.
- Staff discount and "friends & family rates"
- Meals on duty
- Accommodation available
- The opportunity to fit into a hardworking motivated team and generate outputs
- The opportunity to get/keep fit we have a 2.5 acre estate!
- A uniform
- The opportunity to improve your communications skills
- The opportunity to solve problems
- The opportunity to develop your ability to multi-task and increase your skills
- A long-term job opportunity if desired.

St Fillans is accessible by bus to Perth. It is a county that is recognised for its beauty, country and outdoor pursuits. Activities on our doorstep include fishing, golf, hiking, cycling and a variety of water-sports whilst in the local area you can do a Highland Safari, Go-Ape, do Segway and many other outdoor pursuits. If you are more into photography and wildlife, we regularly have osprey diving in the bay, buzzards soaring along the railway line and deer looking through the chalet windows!

If this sounds of interest, then drop us a line with your CV

We look forward to hearing from you.

Updated January 2024